

Our Commitment to Cleanliness at Raven Point Inn & Marina:

We take standards for hygiene and cleanliness very seriously and are taking additional steps to ensure the safety of our guests and associates. On a daily basis, our staff are working to ensure that they meet the latest guidance on hygiene and cleaning. Our Inn's' health and safety measures are designed to address a broad spectrum of viruses, including COVID-19, and include everything from handwashing hygiene and cleaning product specifications to guest room and common area cleaning procedures. Specific steps **Raven Point Inn & Marina** is taking include:

Associate Health, Safety and Knowledge: Our Inn's associates – and their own health, safety and knowledge – are essential to an effective cleaning program. Here are some ways we're supporting them:

- **Hand Hygiene:** Proper and frequent handwashing is vital to help combat the spread of viruses. In our daily meetings, our team is reminded that cleanliness starts with this simple act. It's important for their health and that of our guests.
- **Ongoing Training:** In addition to training on housekeeping and hygiene protocols, Inn associates are also completing enhanced COVID-19 awareness training.
- **Real Time Information:** **Raven Point Inn & Marina's** team is on standby 24/7 to support the Inn and coordinate with local and regional authorities.

Cleaning Products and Protocols: Our Inn uses cleaning products and protocols which are effective against viruses, including:

- **Guest Rooms:** **Raven Point Inn & Marina** uses cleaning and disinfecting protocols to clean rooms after guests depart and before the next guest arrives, with particular attention paid to high-touch items.
- **Public Spaces:** Our Inn has increased the frequency of cleaning and disinfecting in public spaces, with a focus on the counter at the front desk, door handles, public bathrooms and even room keys.
- **Back of House:** In the spaces where associates work "behind the scenes," our Inn is increasing the frequency of cleaning and focusing on high-touch areas like associate entrances, locker rooms, laundry rooms and staff offices. are focused on the safety and comfort of our guests.

Raven Point Inn & Marina is focused on the comfort and safety of our guests.

**Raven Point Inn & Marina Owners,
Daniel Maloney & Diana Mitchell**